

Cellular Phone Users and 9-1-1

Cellular phone users should read your cell phone manual and learn how to lock your cell phone keypad. Locking the keypad will prevent the numbers on your cell phone from being depressed while in your pocket or purse. Most cell phones will dial 9-1-1 when any button on the keypad becomes depressed and held. Locking the keypad can prevent many unnecessary false calls to 9-1-1.



When calling 9-1-1 from a cell phone, be prepared to give the operator your location. Cellular phone coverage/system reliability varies from carrier to carrier. Just like landline calls, our advanced equipment is no guarantee that dispatch will get the cellular caller's location and call-back information.

When traveling, be aware of your physical location when calling 9-1-1 on your cellular phone. In many areas of the country, your location and cellular call-back number is not automatically given to the dispatch center. The dispatchers will need you to give the accurate location of the incident you are reporting, your name, and your call-back number. If you can do so safely, it helps if you can stop and ascertain if there are any injuries and the severity of any injuries.

ADMINISTRATIVE POLICE DEPARTMENT NUMBERS	
Morgan County Sheriff	(740) 962-4044
McConnelsville Mayor Office	(740) 962-3163
ADMINISTRATIVE FIRE DEPARTMENT NUMBERS	
Center Twp. Fire	(740) 558-2615
Chesterhill Fire	(740) 554-6801
M&M Fire	(740) 962-3444
Pennsville Fire	(740) 557-3605
Reinersville Fire	No Listing
Stockport Fire	(740) 559-2311
ADMINISTRATIVE EMS (AMBULANCE) NUMBERS	
Chesterhill EMS	(740) 554-6801
M&M EMS	(740) 962-3444
Stockport EMS	(740) 559-2311
Remember, in an emergency call 9-1-1.	

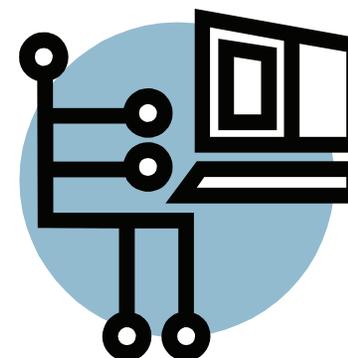


This brochure furnished by M&M Fire Department as a free public service.
For more informational material visit our website at:
www.mmfireems.com

Morgan County 9-1-1

UNDERSTANDING 9-1-1

9-1-1 DO'S AND DON'TS



Dispatch Centers

Morgan County Sheriff's Office

37 East Main Street
McConnelsville, Ohio 43756
Non-Emergency: 740.962.4044

and

M&M Fire Department

77 South Fourth Street
McConnelsville, Ohio 43756
Non-Emergency: 740.962.3444

Hints and Tips for Calling 9-1-1

Reasons for Dialing 9-1-1

- When:** a crime is in progress.
- When:** you or someone else is in danger.
- When:** you need an ambulance.
- When:** you need a fire truck.

Calling 9-1-1 is not for reasons such as:

- When:** there is a power outage.
- When:** you want to find out if someone has been arrested or is in jail.
- When:** you want to know what time it is.
- When:** you are looking for general information or a phone number.
- When:** you are curious why there is a police officer or ambulance at your neighbor's house or in your neighborhood.

Those who are hard of hearing and/or speech impaired can call 9-1-1 using TDD

If 9-1-1 is dialed by accident, stay on the line and advise the operator that the number has been dialed by mistake. Police officers are dispatched to all 9-1-1 calls until the operator can verify that there is not an emergency.

When teaching children to dial 9-1-1, do not refer to the number as 9-11 (nine eleven). There is no 11 (eleven) button on the dialing pad and this can cause confusion.

If possible, have a pen and paper ready when you dial 9-1-1. Your complaint might be one that must be referred to another department or agency.

WHEN TO USE 9-1-1



The citizens of Morgan County, should use 9-1-1 to report any incident (emergency) that is going to require the dispatch of police, fire, or an ambulance. Some examples include:

1. Medical emergency
2. Fire
3. Motor vehicle crash
4. Suspicious vehicles or persons, including a prowler or "peeping Tom"
5. To report incidents of auto theft, burglary, rape, arson, assault, robbery, shoplifting, disturbances, theft, domestic violence, fights, missing persons, shootings, stabbings, destruction of property, etc.
6. To report dangerous situations, such as road hazards, possible drunk or reckless drivers, live wires down, or tornado sightings



If you are not sure whether your situation is appropriate for the uses of 9-1-1, call it! We would prefer that you are safe rather than sorry.



WHEN TO DIRECTLY CALL LOCAL POLICE – FIRE – EMS

Residents should still contact their local public safety agencies at their regular numbers for informational or administrative calls. Examples include the following:

1. **Fire Department:** Educational presentations, fire reports, and general information pertaining to fire related information.
2. **EMS/Ambulance:** Pre-scheduled transports for non-emergency procedures such as a transfer from a hospital or transport for a regular treatment.
3. **Police or Sheriff:** Gun permits, release of towed vehicles, prisoner information, obtaining copies of reports, traffic ticket information, follow-ups on reports,

